Wolf with adequate information to substantiate her case and fulfill her discovery

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obligations.

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- 3. Plaintiff L.F.'s failure to communicate with and provide sufficient information to our firm has presented a circumstance covered by Rule 1.16(b)(4) of the California Rules of Professional Conduct. We are unable to meet discovery deadlines and otherwise prosecute her case without her input. It is my opinion that our withdrawal from the case has become necessary.
- 4. Under the California Rules of Professional Conduct 1.16(d), my firm has taken all reasonably available steps to avoid prejudice to the rights of Plaintiff L.F. ("Plaintiff").
- 5. Plaintiff has failed to properly communicate with our office throughout her representation.
 - On September 25, 2023, Plaintiff retained Peiffer Wolf as legal counsel.
 - b. Between September 25, 2023 and September 17, 2025, Plaintiff received numerous emails, text messages, telephone calls, and voice messages requesting that she contact our office. These communications included twenty-seven (27) unsuccessful phone calls where voice messages could not be left, ten (10) unsuccessful phone calls with voice messages, twelve (12) unanswered text messages, and fourteen (14) unanswered e-mails.
 - c. During the aforementioned time period, our office and staff was in the process of collecting intake information from Plaintiff about her claim.
 - d. Plaintiff only contacted, or responded to contact attempts by, our office on four (4) occasions during that time period.
 - e. On January 31, 2025, as Plaintiff's case was filed in the MDL, our office began contacting Plaintiff informing her of her discovery obligations and the Plaintiff Fact Sheet requirements.
 - f. Peiffer Wolf submitted Plaintiff's Uber Ride Information Form and Plaintiff Fact Sheet with the information provided by Plaintiff.
 - g. On June 2, 2025, Uber's counsel informed our firm of an inconsistency between Uber's records and Plaintiff's discovery submissions.
 - h. Between June 2, 2025 and to this day, these communications to Plaintiff included

1	six (6) unsuccessful phone calls with voice messages, five (5) e-mails, and one
2	(1) letter. In these communications, we repeatedly explained the need for her
3	continued participation in the case, the risk that her case may be dismissed, and
4	that we would need to withdraw as counsel if she did not contact our office.
5	i. Between June 2, 2025 and to this day, Plaintiff never responded to any contact
6	attempts.
7	j. On September 5, 2025, we sent Plaintiff a letter by U.S. certified mail explaining
8	that if she did not contact our firm by September 17, 2025, we would choose to
9	withdraw as counsel.
10	6. Plaintiff has failed to provide our firm with appropriate information to substantiate her
11	claim and fulfill her discovery obligations.
12	a. On June 2, 2025, Uber's counsel informed our firm of an inconsistency between
13	Uber's records and Plaintiff's discovery submissions.
14	7. On October 3, 2025, we sent Uber advance notice of our intent to withdraw from
15	Plaintiff's representation.
16	8. To date, Plaintiff has not agreed to voluntarily dismiss her claims and has not informed
17	our firm that alternative counsel has been retained.
18	9. Our withdrawal from this case will not impact the timing or schedule of this litigation,
19	and we have taken all reasonable steps possible to avoid prejudice to Plaintiff by
20	informing her of her options and the consequences of failing to comply with case
21	deadlines.
22	10. I understand that pursuant to Local Rule 11-5(b), leave to withdraw may be conditioned
23	on our firm continuing to accept papers to forward to the client. We are able to accept
24	this responsibility.
25	Executed this 10th day of October, 2025 in San Francisco, California.
26	<u>/s/ Rachel B. Abrams</u>
27	Rachel B. Abrams
28	Counsel for Plaintiff